



TERMS OF SALE

EFFECTIVE 09/09/2020

New accounts must have a valid resale number.

PAYMENT TERMS

Our standard terms are 2% 10 Days Net 30 to approved accounts. Cash discounts apply only to merchandise and should never be taken on other invoice charges. All credits must be applied within 120 days from issued date.

MINIMUM ORDER POLICY

Orders under \$100.00 will be assessed a \$10.00 handling charge.

C.O.D. ORDERS

1. No cash discounts are allowed on any C.O.D. orders.
2. All C.O.D. freight charges by a common carrier will be charged and paid by consignee.

PRICES

Prices at time of shipment prevail and are subject to change without notice. Possession of PASCO's published price list does not necessarily include the privilege of purchasing at those prices. Current pricing is available electronically from PASCO's Customer Service Centers.

ALL SHIPPING DISCREPANCIES

Claims for shortages, overages or errors must be made within 5 days of receipt of shipment. When a consignee receives a damaged carton shipped to them via UPS or common carrier, it should be noted on the receiving manifest.

TRACKING SHIPMENTS

Orders can be tracked within 24 hours of shipment by contacting your local customer service center. For your convenience orders can be tracked 24 hours a day by using PASCO's website and your P.O. number or PASCO's sales order number.

RETURNS

Returned merchandise will not be accepted and/or credited unless a Return Authorization Number (RGA #) has been issued from the warehouse of origin. Merchandise returned to PASCO that is not a PASCO product, or is not listed in PASCO's current price sheet, or is older than 12 months, may be returned to the customer freight collect and/or be subject to a \$10.00 handling charge.

FACTORY DEFECTIVE RETURN POLICY

All returns of alleged defective items must have an RGA issued by the PASCO office. If found to be a factory defective, credit will be issued based on customer original cost plus return freight. If item is not a factory defective, item can be returned at the customer's expense or will be disposed.

GOODS RETURN POLICY

Must be in original, clean, undamaged packaging and is subject to a 50% restocking charge, if product needs to be repackaged.

FREIGHT

1. Freight is F.O.B. PASCO's warehouse.
2. Freight is prepaid and allowed (excluding Alaska) where the purchase order amounts to \$800.00 Jobber Net Cost or more and is for one shipment to one destination at one time.
3. PASCO selects shipping carrier on prepaid freight orders.

Freight to Alaska

Freight to Alaska is prepaid and allowed to any port of the customer's choice on the West Coast of the continuous United States, providing the order is over \$800.00 Jobber Net Cost and for shipment to one destination at one time. For net orders exceeding \$1,600.00, PASCO will prepay the freight for one shipment to one destination in Alaska.

Freight to Hawaii

Freight is prepaid and allowed on orders exceeding \$1,200.00 Jobber Net Cost on one shipment to one destination at one time.

UPS

In addition to regular ground service, UPS offers the following options: UPS now offers ground service rates to Hawaii. UPS Saturday delivery & next day air early A.M. are available for an additional fee.

UPS Next Day Air (Red label): Next Day Air delivery the next business day. Delivery is guaranteed by either 10:30 a.m. or noon based on location.

UPS 2nd Day Air (Blue label): 2nd business day delivery.

UPS 3 Day Select (Orange label): 3rd business day delivery.

CHARGES

1. All UPS, U.S. Mail and Express shipments are subject to a \$2.00 per carton handling charge.
2. UPS insurance charges on value over \$100.00 are \$.30 per hundred or fraction thereof.
3. PASCO can not be held responsible for any charges on UPS, U.S. Mail or Express charges.
4. All charges incurred for expedited or priority shipments requested by the customer will be invoiced to the customer. It is PASCO's procedure that a signature authorizing the estimated shipping charges is **REQUIRED** before any expedited order can be processed.

WEIGHTS

Published weights and lengths are approximate.

BACKORDERS

All backordered product will be shipped to the consignee under the freight terms qualified for on the original order. Backorders on prepaid qualified original orders will be shipped prepaid. Backorders not qualified for prepaid freight on the original orders will be shipped prepaid and charged. If possible, we will attempt to ship all backorders with your next order.

For speed and accuracy please FAX your orders directly to:

CA Phone: 310-537-7782 • Fax: 800-737-2726

MD Phone: 410-360-5010 • Fax: 877-377-6466

PASCO Locations:

11156 Wright Road • Lynwood, CA 90262-3122

P.O. Box 1667 • South Gate, CA 90280-1667

7529 Perryman Court #1 • Curtis Bay, MD 21226-1752

PASCO shall not be liable for special, indirect, incidental or consequential damages and PASCO's liability, whether in contract, tort, under any warranty, or otherwise shall not exceed the price of the product or part on which such liability is based.

Be aware that some of the goods sold:

⚠ WARNING: Birth Defects, Reproductive Harm, and Cancer. - www.p65warnings.ca.gov.